Rapides Regional Medical Center

Plain Language Financial Assistance Policy Summary

Financial assistance with respect to emergency and medically necessary care may be available to patients who do not qualify for state or federal assistance. In most cases, patients that fall between 0-200 percent of the Federal Poverty Guidelines based on total household income may have a 100% Charity discount processed (subject to income verification/documentation requirements). In certain cases, other discounts ranging from 40-90% may apply if the patient's total household income exceeds these thresholds. Rapides Regional Medical Center requires the completion of the Financial Assistance Application. Further eligibility and assistance information, a copy of our financial assistance policy, the financial assistance application form and a plain language summary of the financial assistance policy (in English and Spanish) are available by written request to the following address: Patient Account Services, 211 4th Street, Alexandria, LA 71301 or by calling the facility telephone number listed in Financial Assistance Policy. Patients can also download a copy of our financial assistance policy and the financial assistance application form from this website: Patient Financial Resource (rapidesregional.com). If you are eligible for financial assistance, the amount charged for emergency or other medically necessary care will not exceed amounts generally billed to patients with insurance. Please obtain the form, complete it and provide the necessary documentation. Turn in the completed form to a Patient Registration Representative or mail the form to Patient Account Services, 211 4th Street, Alexandria, LA 71301.