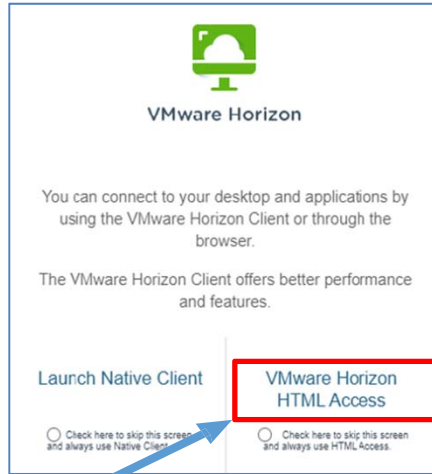


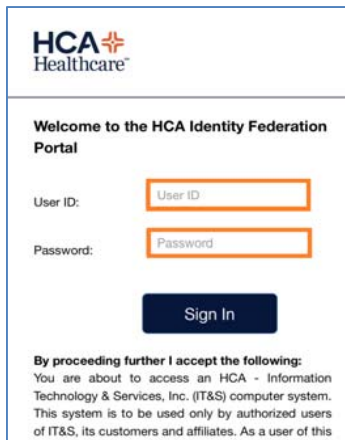
Condensed Remote Access Guide (Rapides Regional)

1. On your personal computer, open a browser (preferably Google Chrome) and enter the following web address:

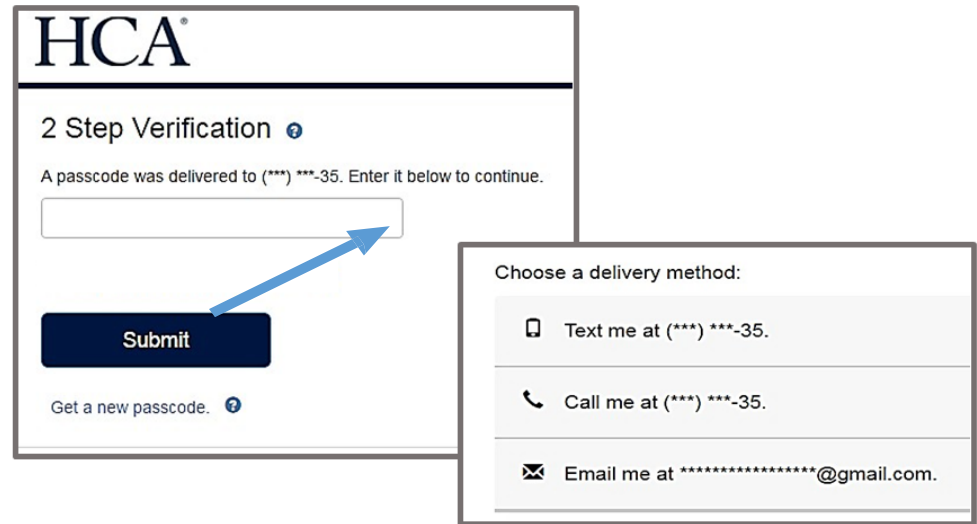
<https://remote.vdi.medcity.net>



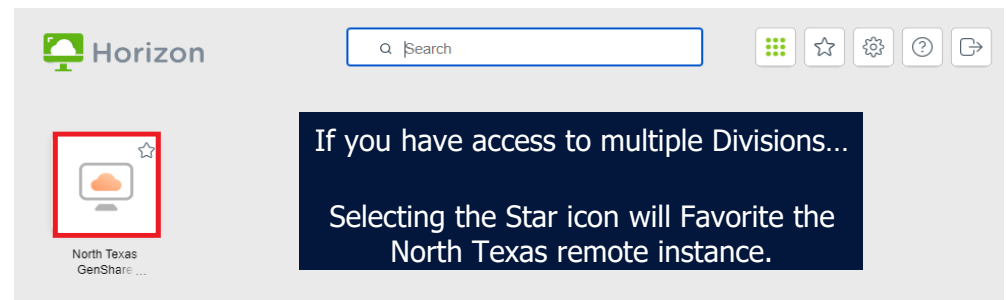
2. When you see this window, click on VMware Horizon HTML Access
3. Enter your HCA ¾ ID in the User field and password



4. You will receive a 4-digit code via text or email. Enter the code in the screen below:



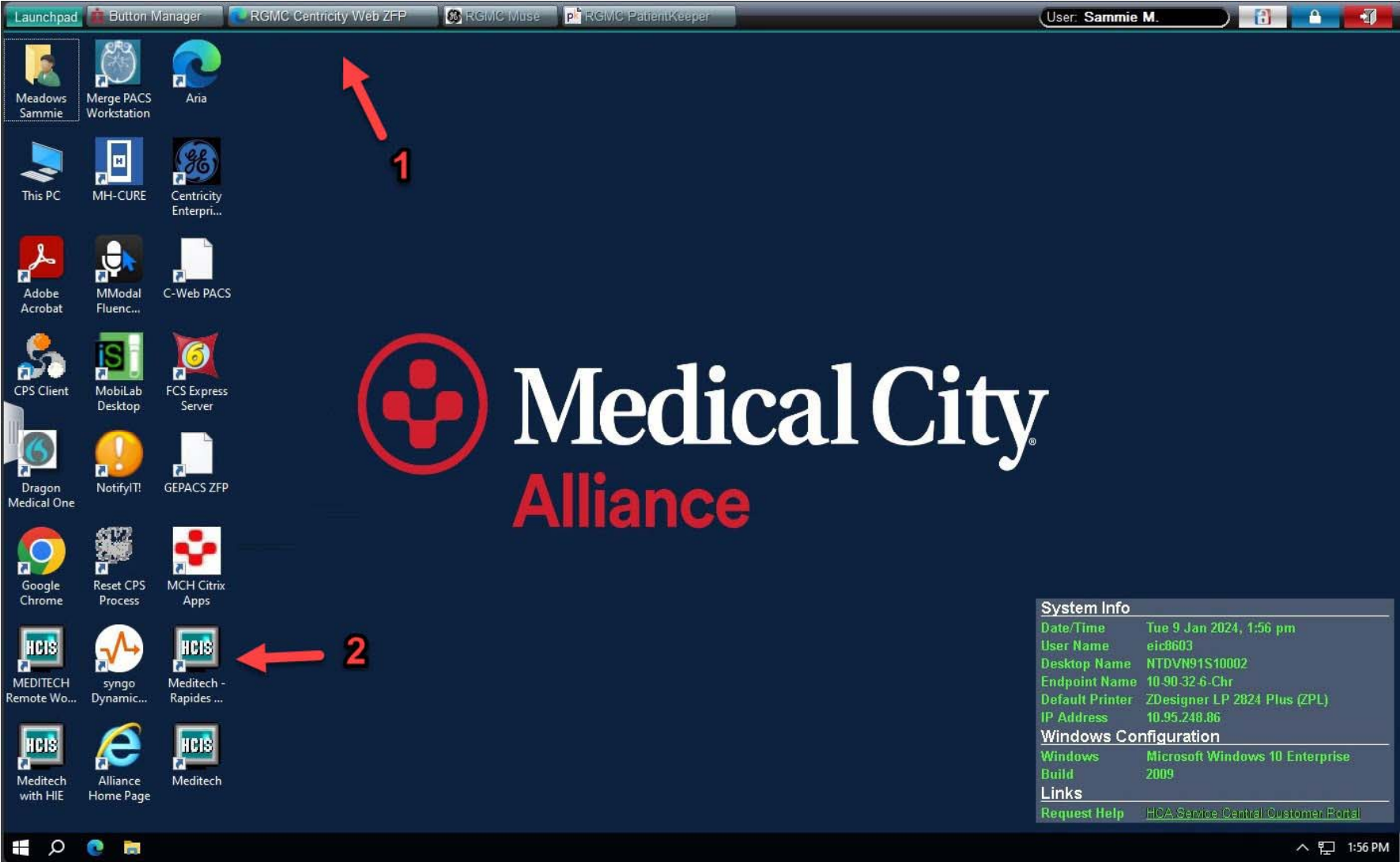
5. Click the North Texas GenShare icon to launch the remote session



Condensed Remote Access Guide (Rapides Regional)

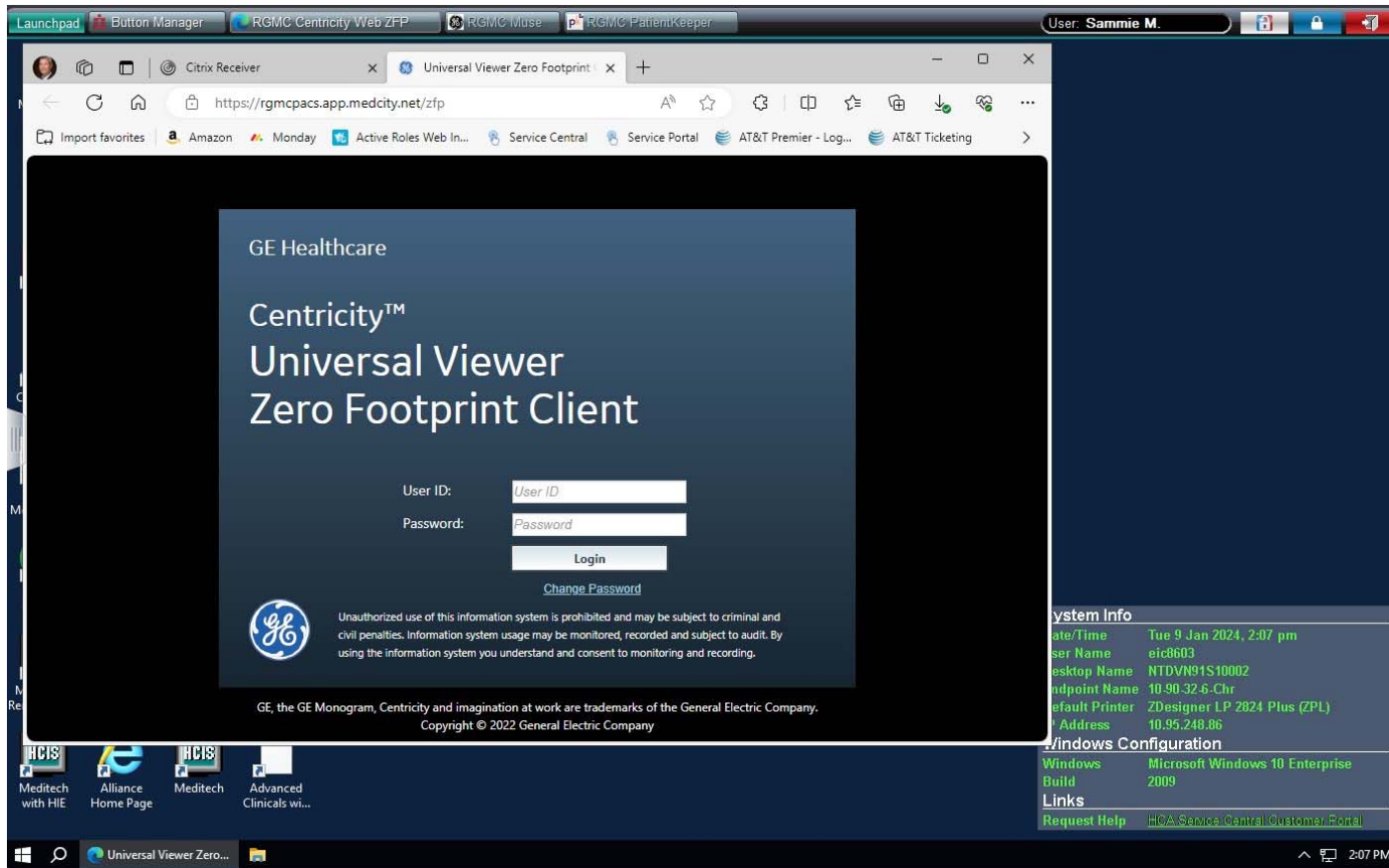
Once the North Texas Genshare icon is selected, the remote desktop will appear.

1. Centricity PACS and Patient Keeper 2. Rapides Meditech



Condensed Remote Access Guide (Rapides Regional)

1. This selection presents the GE Centricity PACS ZFP viewer.



Condensed Remote Access Guide (Rapides Regional)

**** If the Single Sign-On (SSO) toolbar on your desktop does not display the RGMC Centricity Web ZFP icon or the RGMC PK icon, kindly follow the instructions below to include the icons in the SSO bar.**

The screenshot shows a Windows 10 desktop environment. At the top, the taskbar includes icons for Launchpad, Button Manager, RGMC Centricity Web ZFP, RGMC Muse, and RGMC PatientKeeper. The user is logged in as Sammie M. The desktop background is dark blue with the Medical City Alliance logo. A 'Button Manager' window is open, displaying a list of application icons with checkboxes. The 'RGMC Centricity Web ZFP' and 'RGMC PatientKeeper' options are checked and highlighted in red. A red arrow points to the 'Aria' icon on the desktop. A 'System Info' window is open in the bottom right corner, showing system details.

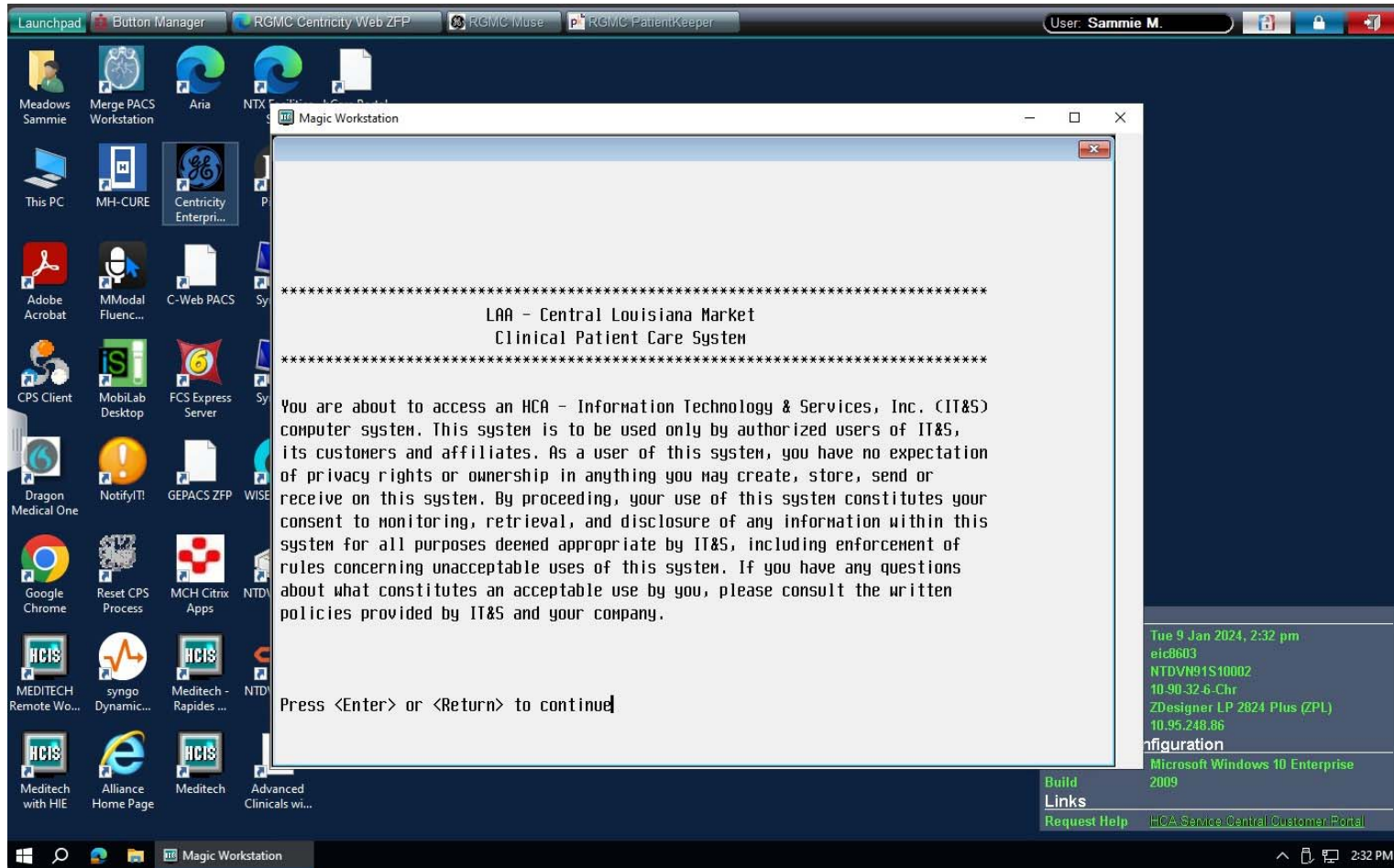
Select Button Manager to choose RGMC Centricity Web ZFP and RGMC PatientKeeper

Medical City Alliance

System Info	
Date/Time	Tue 9 Jan 2024, 2:34 pm
User Name	eic8603
Desktop Name	NTDVN91S10002
Endpoint Name	10-90-32-6-Chr
Default Printer	ZDesigner LP 2824 Plus (ZPL)
IP Address	10.95.248.86
Windows Configuration	
Windows	Microsoft Windows 10 Enterprise
Build	2009
Links	
Request Help	HCA.Service.Central.Customer.Portal

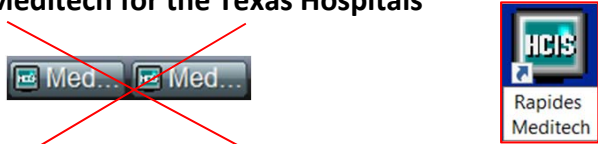
Condensed Remote Access Guide (Rapides Regional)

2. Selecting this icon will launch Rapides' Meditech instance



Condensed Remote Access Guide (Rapides Regional)

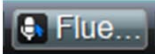
6. To access Meditech at Rapides Regional Medical Center, click on the Rapides Meditech icon on the remote desktop. DO NOT click the Meditech icon on the SSO bar since it will launch Meditech for the Texas Hospitals



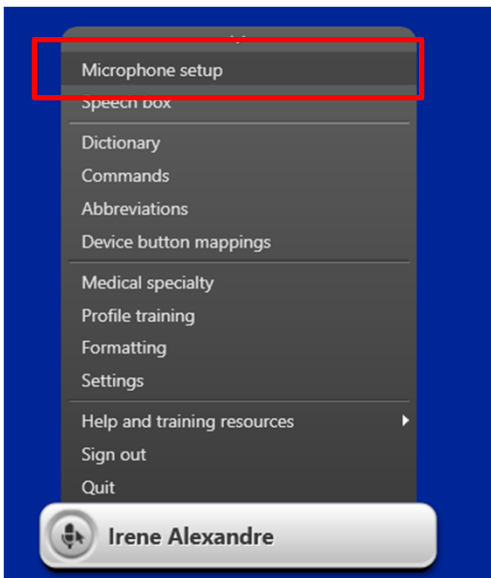
7. To use the Mmodal (Fluency) dictation software, download the 3M microphone app on you phone



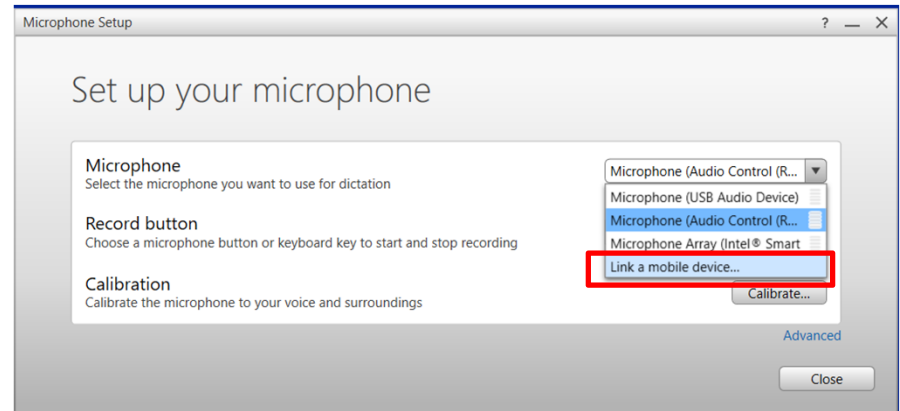
8. Then on your remote desktop, click on Fluency from the SSO bar



9. From the Fluency window, click on your name to open a menu, then select Microphone Setup



10. From the Microphone drop down list, click on Link to a Mobile Device



11. A screen displays instructions. Launch the 3M Microphone App on your phone and enter the code displayed on the screen



If you're having trouble getting connected contact the Service Desk at (877) 422-2060

Updated: 12/19/23